

# Browse, book online and party

The screenshot shows the Ramnee website interface. At the top left is the Ramnee logo. To the right, there is a 'Click Here Live Support' button with a person icon, and contact information: '040-6452-2020, 96520-44666' and 'Timings: 9.30 am to 10.00 pm'. Below this is a navigation menu with links for 'HOME', 'START ORDER', 'BOOK A TABLE', 'PARTY PLAN', and 'RESTAURANTS'. On the right side of the menu, there are links for 'My Account' and 'Logout'.

The main content area is divided into several sections:

- Search Restaurant:** A search form with fields for 'Restaurant Name', 'Restaurant Location / Area' (with 'Example: Banjara Hills'), and 'Delivery Location / Area' (with 'Example: Banjara Hills'). A 'Search' button and a link to 'Advanced Search' are also present.
- Ordering food is super easy...read how:** A list of instructions:
  - Search for your favourite restaurant.
  - Choose the restaurant that you would like to order.
  - Add the menu (items) to the shopping cart.
  - Once you are done with menu selection, Checkout and Pay.
- I have placed the order, what is next?** A list of instructions:
  - Ramnee Customer Support will call you and confirm the order. If you dont receive call from us, please call us.
  - You can also login to your account and check the latest status of your order.
  - If you have any issues with your order, Please call our customer support at 040-6452-2020 and we will be glad to help you.
- Is there any extra charges?** A list of instructions:
  - When you place an order with us, we forward the order to restaurant and restaurant delivers the food to your home. We don't charge anything extra to customer. All our services are free. No hidden charges. Menu prices are same as what actually restaurant charges. Not only that, you get 5% discount when you order online.

Below the search and instructions, there are three featured sections:

- Hot Offers:** A promotional banner for a '5% OFFER Discount on Online Orders' with a cartoon character.
- Featured Restaurants:** Logos for 'Mons Mad Cuisine Restaurant', 'Vedika INDIAN', 'Zaika', and 'Swagat Restaurant'.
- Party Plan:** A banner for 'Party Plan' with a photo of a buffet table and the text 'If you are planning for a big party, Party Planning is the way to go.' and a 'Request for Party Plan' button.

## Staff Reporter

**HYDERABAD:** Food lovers in twin cities can now check out for the best restaurants, menus, cuisine and place orders for door delivery. There are even guide maps to reach such restaurants just at a click of your mouse. Hyderabad-based ramnee.com website provides you all these details, free of cost!

The portal provides information in different categories of cuisine, menus, including prices.

It also displays photographs and videos of restaurants enabling the user to get a feel of the ambience at such places. By logging onto ramnee.com website, a user can access all these and order for delivery at his doorstep or pick up him/herself. There will be no service charges and users will have to pay only for the ordered food, says ramnee.com head (operations) S. Ravi Kiran.

The good thing about this website is that it provides the details of best restaurants in a location or the restaurants that are popular for a particular dish. Search is made narrower for users in the advanced search option, wherein users can check details of facilities provided like parking, buffet, payment mode, food coupons acceptance, etc.

These are the days of online service and the objective is to help food lovers select the best restaurants, book a table and enjoy delicious food. Brainchild of Ramu Poonjoi, a software engineer working in the United States, the website has access to nearly 550 restaurants in twin cities and registers over 300 hits everyday, claims Mr. Kiran. "We would shortly include the details of discounts offered by different restaurants on the website. We are also planning to expand the service to Bangalore and Chennai cities," he added.